

# SIGN UP FOR SMARTHUB TODAY

## Account Management at Your Fingertips

- Receive a notification when your bill is generated
- View your bill online
- Receive notifications when payments are made on your account
- Manage payment methods and reoccurring payments
- View energy usage to identify high usage trends
- Access to KIUC updates



### Register for Online Access



Visit [www.kiuc.coop](http://www.kiuc.coop) and enroll in SmartHub on the web. To get started, click on the blue SmartHub icon. Click on the **“NEW USER? Sign up to use our self-service site”**. You will then be prompted to enter the last four digits of your Social Security Number or Federal Identification Number (businesses), mailing address zip code as stated on your electric bill and select a security question. Your temporary password will then be emailed to you.

### Sign Up for Mobile Access



Download the free mobile app for your Apple or Android smartphone or tablet. Once you've downloaded the application, you'll be prompted to search by location or name. Click on name and search for your service provider, **Kauai Island Utility Cooperative**. Press the search key on your phone. Click on Kauai Island Utility Cooperative and select confirm. You will be prompted to create an account if you haven't already registered for SmartHub. If you already signed up, enter your email address and password.

### Payment Options

#### Automatic Bill Payment -FREE

The number one way to ensure your payment is made on time every month is to sign up for bank draft! With bank draft, you specify an account (checking or savings) and that account is automatically debited for the amount of your bill each month on your billing due date. To get started, sign into SmartHub.

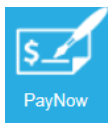
#### Online Payment Options

##### Savings or Checking Account

By simply signing in to SmartHub you can make a one-time payment anytime, day or night for **FREE!** To get started:

1. Sign into SmartHub.
2. Navigate to the Billing & Payment option on the tool bar.
3. Click on the Pay Now button.
4. Click on the Make Payment button.
5. Enter the Routing Number, Account Number and Account Type.
6. If you would like to use this bank account information for future payments, check the 'Save this account for future payments' box.
7. Click 'Submit'.

##### Debit or Credit Card



By clicking on the Pay Now button on our home page, you can make a payment on your electric bill without signing up for SmartHub. You just need your account number and the name as it appears on your bill. There is a convenience fee of \$3.95 per \$500.00 transaction.

#### Pay By Phone

With our Pay-by-phone option, you can make a payment on your account anytime using a debit or credit card. Simply call 1 (844) 846-2692 toll free and follow the prompts. There is a convenience fee of \$3.95 per \$500.00 transaction.

#### Other Pay Options

You may also pay by cash, check or cashier's check in person at our office or mail in your payment with the bill stub in the envelope provided.