



FOR IMMEDIATE RELEASE

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Watch Out for Phone Scammers

Līhu'e, Kaua'i, HI – 05/02/2018 – Kaua'i Island Utility Cooperative (KIUC) has received multiple calls from members reporting they had received a call from someone claiming to be from KIUC directing them to go to the store and purchase prepaid cards to pay their electric bill or their power would be cut off.

Similar incidents were reported in November, October, April and January of 2017. KIUC does not initiate calls to customers about late bills.

Never provide personal, confidential or financial information to anyone when responding to unsolicited phone calls or emails. If you're not sure if the call is legitimate, get the caller's name, phone number and company name and tell them you'll call them back after verifying their information. Report it to the police.

KIUC offers SmartHub to our customers. SmartHub provides online account information and members can sign up at <https://kiuc.smarthub.coop> to access KIUC's self-service site.

If you have questions about the status of your electric bill or for more information on SmartHub, please call KIUC at 246.4300.

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